Transformation and Improvement of La Rinconada's Social Services Through New IT Equipment (Hardware and Software)

La Rinconada Town Hall

PROVISION OF SERVICES FOR THE IMPLEMENTATION OF AN INTEGRATED LOCAL ELECTRONIC MANAGEMENT SYSTEM. CO-FUNDED BY THE *NEXTGENERATIONEU* FUNDS VIA SPAIN'S *RECOVERY, TRANSFORMATION AND RESILIENCE PLAN*, regulated by Order TER/836/2022, of 29 August, approving the regulatory basis for subsidies for the digital transformation and modernization of local entities within the framework of the *Recovery, Transformation and Resilience Plan*, and opening the call for 2022.

1. INTRODUCTION

In the past few years, La Rinconada Tow Hall has been implementing a comprehensive plan to improve our infrastructures and IT equipment so as to adapt to the eGovernment requirements. The goal is to offer an efficient and adequate response to the growing needs and demands of our citizens.

Technological modernization is particularly imperative in the Social Welfare Area, and even more so after the pandemic. In order to guarantee that professionals in this area can do their job in these new scenarios we need to provide them with the most advanced equipment, including, but not limited to: tools for video conferences, portable devices for home visits, and access to the processing of social resources and the Historia Social Única (*Unified Social History*).

La Rinconada's *Technological Transformation of Social Services* program has been implemented to this end, with the goal of improving public services in terms of the competences assigned by Law 9/2016, of 27 December, regarding Andalusia's Social Services.

This report details the technical specifications to contract for supplies of the IT equipment (hardware and software) required for the technological transformation o La Rinconada's Social Services, as well as the mandatory requirements, technical conditions and concrete activities that must be carried out by the companies who provide each of the six batches that will be acquired for this program.

2. BUDGET

The total investment for this project amounts to €64,926.39, which have been fully financed by the *NextGenerationEU* funds, of which €16,363.20 have been allocated for La Rinconada's *Technological Transformation of Social Services* program via a resolution from the Provincial Council of Seville.

BATCH	BUDGET (WITHOUT VAT)	VAT	TOTAL (WITH VAT)
1 35 computers	€20,890	€4,386.90	€25,276.90
2 20 work station equipment sets	€3,480	€730.80	€4,210.80
3 10 tablets	€2,815	€591.15	€3,406.15
4 72 monitors	€8,012.90	€1,682.71	€9,695.61
5 4 network switches	€1,483.14	€311.46	€1,794.60
6 4 equipment sets for video conferences	€16,977.12	€3,565.19	€20,542.33
TOTAL			**€64,926.39**

3. COMMUNICATION MANUAL

According to Article 9 of Order HFP/1030/2021, of 29 September, the Member State must ensure that specific, coherent, efficient and proportional information is provided to multiple audiences, including the media and the general public, by meeting the following requirements:

- Develop a strategy to promote and ensure that the RRF's contribution to Europe's recovery and, specifically, to the twin green and digital transition, is known and acknowledged.
- Create and maintain a dedicated website that provides information about the RRF and related projects, and send a direct link to the Commission.
- Ensure that the final recipients of the EU funding in the RRF framework acknowledge the origin of said funds, so as to guarantee the visibility of the EU funding.

The materials for the communication and awareness actions about this project have been specified in the contract, co-funded by *NextGenerationEU*, and distributed by La Rinconada Town Hall.

It is important to note that all communications issued include all the elements required by the EU reference standards: the EU emblem, the *NextGenerationEU* co-funding statement, and the *Recovery, Transformation and Resilience Plan* statement. These elements are displayed clearly in this report, as well as in any and all advertising spots, documents, videos, invoices, etc.

Detailed information about the development of this project will be published on La Rinconada Town Hall's official website, specifically under the *European Funds – NextGenerationEU* section.

1. ACRYLIC PLAQUE INSTALLED IN LA RINCONADA'S SOCIAL SERVICES CENTER

Next Generation   **European Regional Development Fund**
                                                       "A way to make Europe"

EUROPEAN Funds > Next Generation > 2020-2026 Period > PRTR Projects > Policy Lever 4: A 21st Century Administration > C11: Public Administration Modernisation > Technological Transformation of Social Services in Andalusia

Technological Transformation of Social Services in Andalusia

Next Generation

2020-2026 Period

PRTR Projects

Policy Lever 1: Urban and Rural Agenda

Policy Lever 4: A 21st Century Administration

C11: Public Administration Modernisation

Technological Transformation of Social Services in Andalusia

Policy Lever 8: New Urban Economies and Employment Policies

Policy Lever 9: Boosting the Cultural and Sports Industries

BATCH 1: 35 COMPUTERS   BATCH 2: 20 WORK STATION EQUIPMENTS   BATCH 3: 10 TABLETS

BATCH 4: 72 MONITORS   BATCH 5: 4 NETWORK SWITCHES   BATCH 6: 4 EQUIPMENTS FOR VIDEO CONFERENCES

La Rinconada Town Hall has implemented a project to modernize the local Social Services in terms of technology so as to adapt to the eGovernment requirements. The goal is to offer an efficient and adequate response to the growing needs and demands of our citizens.

This project has been organized in different supply batches that meet the technological needs of the Social Welfare Area: laptops, work station equipments, tablets with signature capture, high-resolution monitors, network switches, and equipment for video conference rooms.

The total investment for this project amounts to €64,926.39, which have been fully financed by the *NextGenerationEU* funds within the framework of Spain's *Recovery, Transformation and Resilience Plan*. Part of this budget has been allocated for La Rinconada's *Technological*

2. LA RINCONADA TOWN HALL WEBSITE

Link: https://www.larinconada.es/en/european-funds/next-generation/2020-2026-period/prtr-projects/policy-lever-4-a-21st-century-administration

4. IMPLEMENTATION

This project has been organized in six different supply batches that meet the technological needs of the Social Welfare Area. The components and specifications of each batch are as follows:

- Batch 1: Fully Set Up Laptops: contains 35 laptops with advanced characteristics, such as an 11th Generation Inter Core i7 processor, 16 GB of RAM, a 512 GB SSD, and cutting-edge connectivity.
- Batch 2: Work Station Equipment Sets: contains 20 work station equipment sets that include a docking station with a variety of connection options, a keyboard and a mouse, all designed for an efficient work environment.
- Batch 3: Tablets with Signature Captures: 10 tablets designed to capture digital signatures will be provided in order to facilitate the workers' mobility and document management while on the go.
- Batch 4: High Resolution Monitors: contains 72 high resolution monitors, aimed to enhance the visual quality and productivity for working stations.

- Batch 5: Network Switches: includes 4 network switches to improve our technological infrastructure's network connectivity.
- Batch 6: Equipment for Video Conference Rooms: supply of 4 equipment sets for video conferences, which are essential for an efficient remote coordination between entities.

5. OUTCOME

3. COMPUTER INCLUDED IN BATCH 1

4. LAPTOP INCLUDED IN BATCH 1

5. WORKSTATION INCLUDED IN BATCH 2

6. WORKSTATION INCLUDED IN BATCH 2

7. TABLET INCLUDED IN BATCH 3

8. MONITOR INCLUDED IN BATCH 4

9. MONITOR INCLUDED IN BATCH 4

10. NETWORK SWITCH INCLUDED IN BATCH 5

11. NETWORK SWITCH INCLUDED IN BATCH 5

12. EQUIPMENT FOR VIDEO CONFERENCES INCLUDED IN BATCH 6

13. EQUIPMENT FOR VIDEO CONFERENCES INCLUDED IN BATCH 6

Report translated by Laura Jiménez Torres